

EURO-AMERICAN

— WORLDWIDE LOGISTICS —

3PL Services for High Quality Products



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FREIGHT FORWARDER AND CUSTOMS BROKER

Euro-American is an asset-based Freight Forwarder and Customs Broker, anchored by a 40,000 sq. ft., cGMP-compliant warehousing facility with a fleet of dedicated trucks.

We maintain total control throughout the entire supply chain without brokering to outside parties; allowing us to maximize efficiency, safety and quality assurance.

We proudly maintain both ISO-9001 and C-TPAT certifications, ensuring the proper oversight and continuous improvement necessary to ensure an exemplary shipping environment specifically designed for **pharmaceuticals, biomedical, plastics and other high-quality products.**



HISTORY **est. 1966**

Euro-American opened its doors in 1966 as a family-owned, third-party logistics provider offering an asset-based logistics solution intent on improving the quality and efficiency of the supply chain industry.

We have always believed that by providing our clients with cohesive supply chain solutions for every phase of the journey, we can offer more efficiency and more value.



One-stop-shop for supply chain needs

Our focus has been on building a staff of educated, experienced and committed professionals. We offer a one-stop-shop for supply chain needs and hold a comprehensive understanding of the processes, which brings a breadth of awareness that allows us to be flexible, efficient, creative and intelligent in our approach.

WAREHOUSING

Euro-American's warehousing operations serve as an important segment of our asset-based supply chain. Our headquarters in Worcester, MA, is a 40,000-sq. ft., cGMP compliant storage facility with 10,000 sq. ft. of dual temperature-controlled refrigeration.

We have state-of-the-art security with 24/7 monitoring and video feeds of your cargo while it's in our care. We offer flexible inventory control solutions; whether you're using your internal management system or our in-house WMS, **you're guaranteed accuracy with up-to-the-minute information** via immediate alerts sent directly to you. We make it easy and convenient for you to check on your product, track deliveries and adjust shipping schedules throughout the entire supply chain, so you can rest assured that the flow of your goods runs smoothly.



Dual temperature-controlled refrigeration

This dynamic warehouse enables us to host products of the highest quality with the strictest adherence to industry quality standards. **Climate-sensitive** cargo is protected inside our **pharma-grade climate-controlled** rooms and continuously logged and monitored by an alarm system tied into our building alarms and IT network—eliminating any threat of temperature fluctuations and providing total quality assurance.

SECURITY AND CERTIFICATIONS



We maintain **CTPAT and ISO-9001 certification** and are committed to **Lean practices**, adhering to **Six Sigma, 5S, Kaizen** and **Kanban methodologies** in all of our processes. We are committed to creating more value for our customers with reduced resources by continuously improving key processes. Through these practices, we strive for an error-free, efficient and visually stunning internal management system that mirrors the processes in use by many of our clients. We support investing the time and education necessary to maintain our own operations and carry that expertise for the benefit of our clients.

Throughout our 50+ years, we've followed the security programs set in place by the U.S. Government to ensure compliance with foreign and domestic import/export shipments. We position ourselves to be **leaders in the handling of high-quality products**, including **pharmaceuticals, bio-pharma, high-tech, plastics** and more. By adhering to stringent logistics guidelines throughout the entire supply chain, we ensure the safety, integrity and quality assurance of every product under our care.





CUSTOMS BROKERAGE

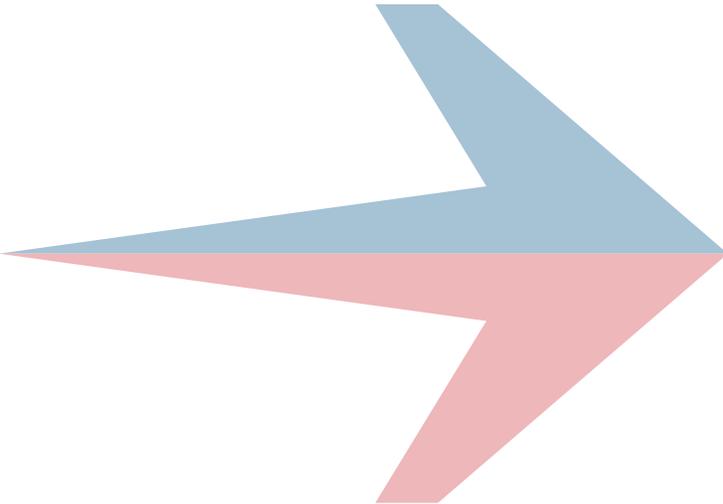


Euro-American's in-house Customs Brokers will clear your products through U.S. Customs and work closely with the examination site and our long-time associates at CBP to mitigate any issues and avoid any problems that could delay your shipments.

Our Customs Brokerage division is a certified **Women's Business Enterprise (WBE)**, led by founder and owner Karen Busenburg. She proudly dons the title of being the first female licensed Customs Broker in Massachusetts (licensed 1972), and at the time, being the 5th female broker to be licensed in the U.S.

Our team of licensed Customs Brokers is ready to provide expert guidance to your questions, issues and any urgent concerns you have about importing your products.

Having a qualified industry professional in your corner is the best way to avoid the many pitfalls involved in the process.



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